

# ReadiNow Process

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Process lets you orchestrate a business process as a sequence of tasks, with visual progress indicators that show where each item is up to. It is ideal for structured flows such as complaint handling, vendor management and procurement.

Process sits on top of your workflows and complements them - guiding users through the steps they need to complete, while workflows handle the automation behind the scenes.

**Tip: If a Classic solution used a single workflow with User Action steps, that pattern is often a good candidate to redesign as a Process in Nova for clearer, more transparent progress tracking.**