

ReadiNow AI Agent Pricing Model

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What Are ReadiNow AI Agents?

ReadiNow AI Agents are intelligent digital assistants purpose-built to automate and accelerate workflows across your organisation. Unlike static automation tools, these agents are **goal-driven**, meaning they don't just react—they plan, decide, and act based on the context of the task.

An agent can:

- Understand a user's intent (e.g. "log this incident" or "what is our gift policy?")
- Decide what needs to happen next
- Perform **Actions** using ReadiNow's powerful set of tools

What Are Actions?

Actions are the core unit of work performed by an AI Agent. Every time an agent interacts with data or the platform to complete a task, it is performing an *Action*. Examples include:

- **Reading a record** (e.g. fetching a risk or control)
- **Creating or updating a record** (e.g. logging an incident)
- **Triggering a workflow** (e.g. starting a risk approval process)
- **Calling an external API** (e.g. fetching data from a regulatory feed)
- **Answering a question** (e.g. returning policy guidance based on knowledge search)

Each of these is considered one *Action*, and the number of actions a given task requires depends on its complexity. These actions are the foundation of how AI usage is measured and priced in ReadiNow.

Overview of the AI Agent Pricing Model

ReadiNow's AI Agent pricing is credit-based, usage-driven, and transparent. Here's how it works:

1. Monthly AI Credits

Each customer receives a fixed number of AI Credits per month depending on their pricing tier. (eg 100,000 Credits per month)

These credits **reset every month**, ensuring predictable budgeting and clean usage cycles.

2. AI Actions and Tools

Agents use **Tools** to do things like:

- Read or update records
- Start workflows
- Call external APIs
- Read documents

Each time an agent uses a tool, it is counted as an **Action**.

3. Credit Consumption

Each Action consumes **## AI Credits**. You're only charged when your agent performs a meaningful task—no credit is consumed for idle time.

This allows you to:

- **Scale by value:** Run simple or complex agents depending on your needs
- **Avoid overpaying:** Pay only for what's used
- **Plan with clarity:** Know your monthly limits and usage

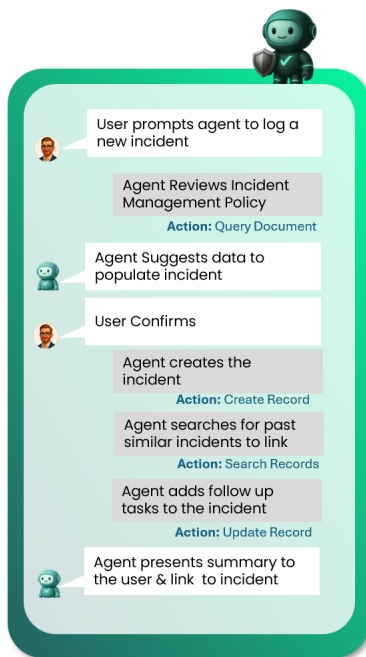
Note: You must have an active **ReadiNow application or platform subscription** to use the ReadiNow AI Agents

Examples

Example 1: Incident Logging Agent

The **Incident Logging Agent** streamlines the process of capturing and recording incidents in accordance with your organization's incident management policy. It helps users input accurate data, checks for related past incidents, and triggers appropriate follow-up actions — all without manual effort.

This agent ensures incidents are logged consistently and contextually, reducing errors and improving compliance visibility.



Total: 4 Actions | 160 AI Credits

Monthly Credit Usage

If the Incident Logging Agent is used **30 times per month**, then:

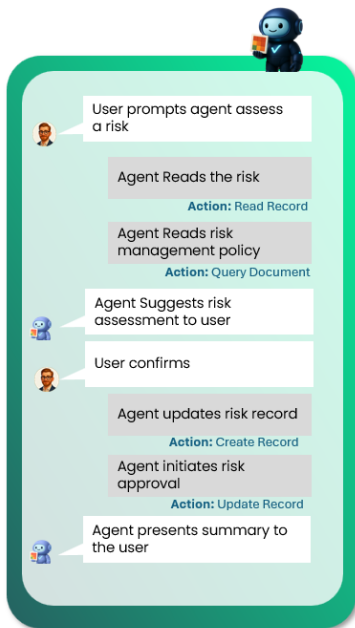
- 4 actions x 40 credits x 30 incidents = 4,800 credits per month

Example 2: Risk Assessment Agent

Overview

The **Risk Assessment Agent** supports your risk management process by reviewing individual risk records, referencing your organisation's risk management policy, updating key risk attributes (such as likelihood and consequence), and triggering formal approval workflows.

It ensures your assessments are aligned to policy, repeatable, and auditable — with zero manual back-and-forth.



Total: 4 Actions | 160 AI Credits

Monthly Credit Usage

If this Risk Assessment Agent is run **50 times per month**, then:

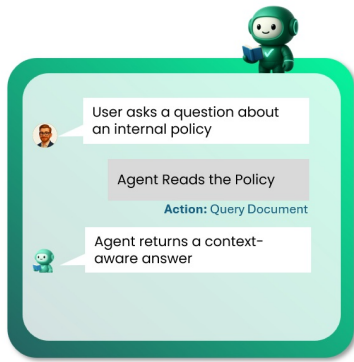
- 4 actions x 40 credits x 50 assessments = 8,000 credits per month

Example 3: Policy Advisor Agent

Overview

The **Policy Advisor Agent** helps employees quickly find answers to questions about internal policies—such as gifts and hospitality, leave entitlements, or remote work rules. Instead of searching through long documents, users can ask natural language questions, and the agent retrieves the relevant information from official policy sources.

This agent reduces ambiguity, boosts policy compliance, and saves time across the organisation.



Total: 1 Action | 40 AI Credits

Monthly Credit Usage

If this Policy Advisor Agent answers **80 employee questions per month**, then:

- 1 action x 40 credits x 80 questions = 3,200 credits per month

Ready to Get Started?

Our AI Agents make your business processes smarter, faster, and more compliant. Whether you're starting small or scaling across departments, our credit-based model offers the control and flexibility you need.

 **Contact your account manager** today to discuss the best pricing tier for your organisation.