

# Agent Security FAQ

Last Modified on 17/07/2025 9:44 pm AEST

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For more detailed information of our use of AI, refer to [ReadiNow Responsible AI](#).

## Q: Will any of my company data or prompts be used to train models?

- No. The AI models used by ReadiNow AI Agents are stateless, meaning they do not retain or learn from any data or prompts. Your data is never used for training or improving the underlying models.
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## Q: Will any of my company data or prompts be accessed by other customers?

- No. ReadiNow enforces strict tenant isolation. The architecture of AI Agents ensures that data and prompts remain entirely within your tenant and cannot be accessed by other customers.
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## Q: Will any data or processing be done outside of Australia?

- No. AI Agents only use models hosted within Australia, ensuring that all data processing remains within Australian jurisdiction.
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## Q: Can AI Agents bypass user or role-based security restrictions?

- No. AI Agents operate under the same security context as the user who invokes them. They are subject to all user and role-based access controls configured in your environment.
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## Q: Who can create AI Agents?

- Only users with administrator privileges can create AI Agents.