Tools Overview

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> ℹ **Some Tools are marked as (Alpha). These are experimental features made available for early access and testing.**
> They may be incomplete, subject to change, or offer limited functionality. Tools marked as 'alpha' tools are intended for preliminary evaluation and are only available in non-production environments.

ReadiAI Agent tools extend the capabilities of agents by allowing them to perform specific actions within the ReadiNow platform. Tools enable agents to interact with data, initiate workflows, or retrieve information, allowing for more intelligent and dynamic responses.

Each tool serves a distinct function and can be configured individually depending on the needs of the agent. Once added, tools can be referenced within the agent's instructions or invoked in response to user prompts.

This article provides a general overview of available tool types. Each individual tool has its own configuration steps, which are detailed in separate help articles.

Tool Name	Description
Create Record	Allows the agent to create a new record in ReadiNow for a specified object.
Update Record	Enables the agent to update fields on an existing record in ReadiNow.
Start workflow (Alpha)	Triggers a predefined workflow within ReadiNow.
Evaluate calculation (Alpha)	Executes a specified calculation and returns the result.
Query document (Alpha)	Retrieves relevant content from a document stored in the document library.
Call API (Alpha)	Invokes a preconfigured external API using a callout.

Read web page Reads and analyses the text content of a specified external web page.