Product Training

[**ReadiNow Academy Login**]

Training Access

ReadiNow Academy Access: Access to the training videos in the ReadiNow Academy is available to all ReadiNow Designated Administrators. To request access, please submit a ticket via the ReadiNow service desk https://servicedesk.readinow.com/sp/#/servicedesk

Training Tenant Access & Group Q&A: Access to a personal training tenant is required to complete course exercises. This is a paid services and to request access contact your ReadiNow account manager.
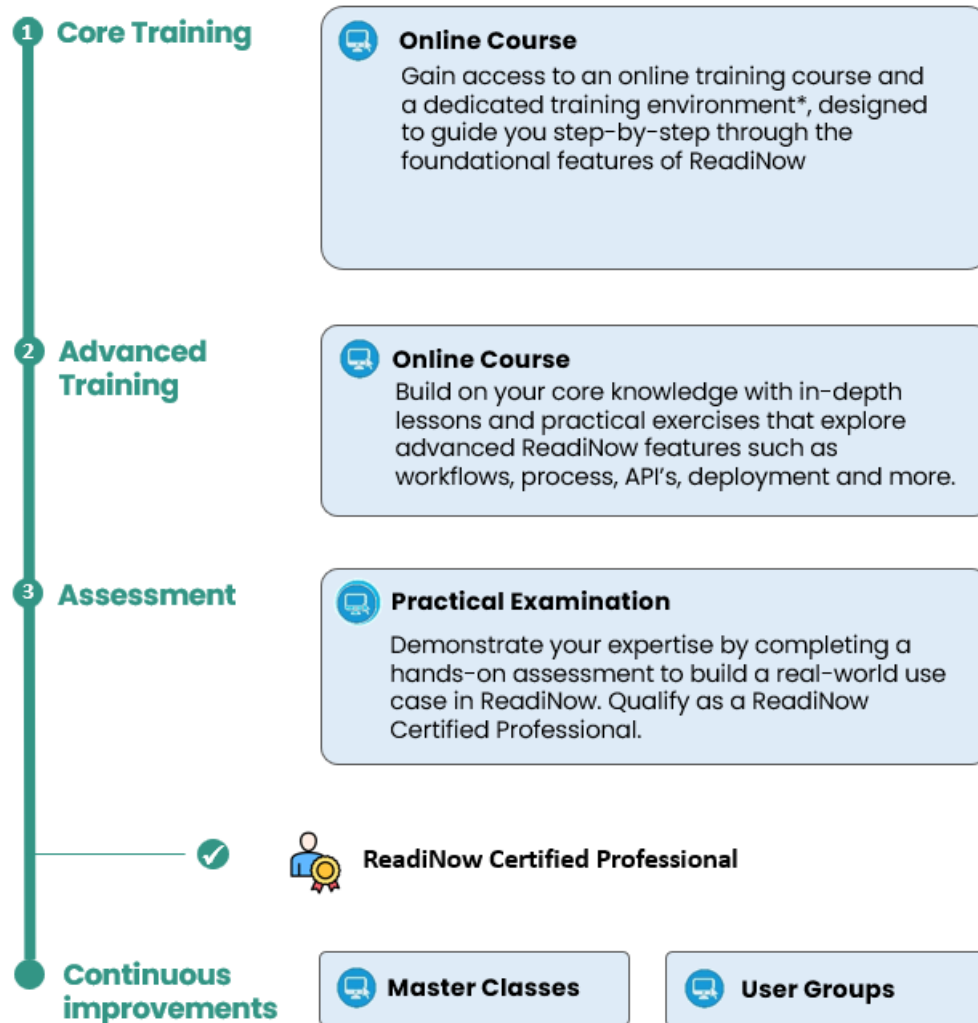
Overview

ReadiNow offers a structured online training program designed to empower users with the knowledge and skills to effectively administer and configure the ReadiNow platform. The program is split into two levels:

Training Level	Description	Target Audience	Prerequisites
Core Training	An online course providing step-by-step guidance through ReadiNow's foundational features	New System Administrators, Business Analysts	Intermediate Microsoft Office skills, cloud software experience, business context
Advanced Training	A deeper exploration of advanced ReadiNow features including workflows, APIs, deployments, and advanced configuration topics.	Experienced Administrators, Configuration Specialists, Partners	Completion of the Core Training

Training Program Path

ReadiNow offers a structured online training program designed to empower users with the knowledge and skills to effectively administer and configure the ReadiNow platform. The program is split into two levels:

Core Training

Online Course

Gain access to an online training course and a dedicated training environment*, designed to guide you step-by-step through the foundational features of ReadiNow

Advanced Training

Online Course

Build on your core knowledge with in-depth lessons and practical exercises that explore advanced ReadiNow features such as workflows, process, API's, deployment and more.

Assessment

Practical Examination

Demonstrate your expertise by completing a hands-on assessment to build a real-world use case in ReadiNow. Qualify as a ReadiNow Certified Professional.

✓ **ReadiNow Certified Professional**

Continuous improvements

Master Classes   **User Groups**

Expert Support - Group Q&A sessions are conducted remotely by a ReadiNow Professional Services Consultant and follow a scheduled format. Sessions may include participants from multiple clients. To attend, please submit a ticket via the ReadiNow Service Desk to secure the next available session.

Training Environment - Paid Training includes access to your own dedicated online training tenant for you to complete the training lessons for a period of 3 months from date of acceptance. Note: This tenant does not fall under SLA's defined in the agreement

Training Access

Training Course Access: https://readinow.howtoo.co/login.html

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