

Smart Survey Handling

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A survey has an outcome, which is a representation of all the answers, but individual answers can also be identified and used to conditionally trigger additional processes. Workflow is used for this purpose, and this article explains how this can be achieved, using a simple contrived example.

The Workflow

Create a new workflow and use a **Survey Result** as the input definition. In the picker the filter on **Advanced Object** needs to be cleared to see the **Survey Result** object.

Process survey results Workflow
click to edit description

Inputs Variables Outputs Security

Input Parameter

Name Input

Type Record Argument

Definition Survey Result

Input definition for processing a survey

The Calculation

Inside workflow activities,

```
max([Input].[Answers].[Single choice answer].[Name] where  
[Input].[Answers].[Question].[Question ID] = 'Question 6')='Yes'
```

The Survey

Finally, the survey needs to be edited to set the **On survey complete** property; select the workflow just created and save.



Workplace Survey

SURVEY DETAIL

Name :

Description :

Show help text :

Application :

[Survey Layout](#) [Outcomes](#) [Campaigns](#) [Workflow](#)

On survey complete :

On campaign close :

Survey configuration for the completion workflow