API Callout in a Workflow

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API Callouts allow ReadiNow workflows to call out to third-party web-based APIs in order to send or receive data. The third-party API must first be configured in the API administration section.

Once the API Callout record is set up, it can be readily reused in various workflows.

Designing the workflow

- 1. Create a new Workflow
- 2. Drop the API Callout activity onto the workflow design area
- 3. The **Exit** path will be followed if the report server returned an HTTP status code of **OK** (200)
- 4. The **Failure** path will be followed if the report server an HTTP status code indicating an error, if the service could not be reached, or if the API Call timed out
- 5. Provide logic for each of the "Exit" and "Failure" paths

Configuring the API Callout activity

- 1. Select the API Callout activity
- 2. In the properties pane on the right-hand side, select the desired API Callout
- 3. If the API Callout used any parameters in its Request URL, or its Request template, then those inputs will be shown
- 4. For each of the API Callout inputs, enter a calculation or select an input
- 5. Remember that the inputs are calculations, so you will need quote marks around any text
- 6. These parameter values will be evaluated, and the system will use the templates to formulate a request



Using standard output parameters

• The outputs of an API Callout activity can be used in the same manner as the

outputs of other activities.

• For API Callouts that also include a Response Template, the properties that appear in the response template can be accessed as part of the calculation via the [API]

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Callout.Response] output or similar (e.g. [API Callout.Response].query.results.rate.Name + ' ' + [API Callout.Response].query.results.rate.rate ) where query.results.rate.Name corresponds to a path of property values in the response template.
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• The failure path may be used to inspect information about the actual request and response. For example, [API Callout.HTTP Response Body]