Platform Capacities

Overview

The table below summarises the limits of any one tenant. The stated limits are not a commitment that the resources are allocated, rather provide an upper limit in a tenant and the storage capacity is as listed in a Work Order. Other factors may prevent these limits from being reached (e.g. load, performance, contract restrictions & licence restrictions). In addition, whilst not all limits are technically enforced, ReadiNow may monitor usage to ensure adherence to these limits.

ReadiNow Platform Capacity Table

Applications & Data Model	
Custom applications	50
Relationships per object	50
Custom fields per object	100
Custom objects	200
Choice field values	500
Maximum of records per object	2 000 000
Maximum of records per tenant	20 000 000
Maximum number of security rules per object	20
Maximum number of security rules per role	50
Maximum number of security rules per user per object	10
Maximum content size per field	100 000 characters
Combined content size all fields on a single record	200 000 characters
Files	
Maximum files per tenant	50 000
Maximum file size (per file)	200MB
Total Max file storage	1TB

Theme images/logos/icons size	20kb
Audit	
Maximum fields to audit per object	15
Maximum age of record change audit history	18 months
Maximum number of configuration log entries	10 000
Maximum number of security log entries	10 000
Calculations	
Maximum length of calculation	5 000 characters
Time to run	2 seconds (elapsed server time)
Screens & Reports	
Analyser items on a report	20
Calculations per report	5
Columns per report	10
Time to run a report	10 seconds (elapsed server time)
Scheduled screen refreshes	50
Maximum elements on a screen	12
Workflows	
Maximum number of concurrent running workflows	30
Maximum number of workflows	500
Maximum number of workflow runs per day	5 000
Total number of activities in a workflow	50
Maximum number of steps per workflow	100 000
Maximum workflow processing time	10 hours

Maximum age of workflow run	18 months
Maximum paused workflows	20 000
Integrations	
Records through excel/csv import (does not include when triggers are enabled) per day	100 000
Records through API import (does not include when triggers are enabled) per day	100 000
Maximum number of Records fetched using get-record activity (per call)	10 000
Active import schedules	25
Email attachment maximum size	20MB
Email content size	1MB
Inbound Email messages processed per hour	500
Outbound Email messages processed per day	50/full user [1]
Inbound SMS processed per day	100 000
Outbound SMS processed per day	100 000
Other	
Documents Generated per day	300
I/O (bandwidth)	1 TB per month

Notes:

1. This may require use of client's email server to send emails

Defined Terms

"Capacities" means the defined limits or restrictions on the use or access to elements of the Software including but not limited to file and data storage, number of records, number of workflows processes, usage limits, bandwidths limits, service request time, or other such variables as defined by ReadiNow or outlined in Documentation for the Tenant or Non-Production Tenant.

"Tenant Usage limits" are as detailed in the Documentation. An example of these (but not limited to) are the usage limits for custom applications, files, screens, reports, workflows, integration, the number of GB capacity and records allocation per tenant, whether as described in a Performance Pack, Capacities or other variables that are

relevant to the tenant allocation.

"Performance Pack" means the allocation of the User package (type of Users, type of applications purchased) together with the corresponding allocation of Capacities, file and data storage allocation, number of records, App Objects, number of workflows, usage limits, bandwidths limits, service request time, or other such variables as defined by ReadiNow from time to time and updated in this Documentation.