

Outcomes

Last Modified on 24/05/2019 12:43 pm AEST

Survey outcomes can be used to categorise and summarise survey results based on question weightings.

A survey result has this outcome if the total score is equal to or greater than the threshold value, up to the threshold value of the next highest outcome.

To create an outcome:

1. Open the survey you want, see [Creating or Editing a Survey](#).
2. Select **Outcomes** tab.
3. Select **+NEW**. The Survey Outcome form appears.
4. Type the name for the outcome in the **Name** field.
5. Type the description for the outcome in the **Description** field.
6. Type the threshold value for the outcome in the **Threshold** field.
7. Select **Save** to save the outcome.

The starting threshold is 0, with each additional threshold defining an outcome range.

Example

The following thresholds are defined: "Awful" = 0, "Bad" = 40, "Good" = 60, "Excellent" = 80

The result set is [11, 34, 40, 50, 59, 77, 85, 94, 97]

The results would be the following categorisations:

- Awful: 11, 34
 - Bad: 40, 50, 59
 - Good: 77
 - Excellent: 85, 94, 97
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