Notify

Last Modified on 11/06/2019 11:00 am AEST

Prior to using this activity, a notification provider must be setup. See SMS Notifications

Purpose

Send SMS notifications to a list of people

Configuration

Setting	Description
People	A list of people to send the message to. **Note**: the message is sent to the person's 'business email'
Message	The message to be sent. **Note**: if typing in text, use single quotes e.g. 'This is the message'
Link to record	Optionally link the send records to another record in the system
Wait for replies	If selected, the activity will pause until all respondents have replied. If not selected, the workflow will progress immediately
Accept Replies for	If the above 'wait for replies' is selected, the workflow will wait a set amount of time before progressing the workflow
Workflow to run on	Only the first matching workflow will be used. Two part configuration:

Setting	Description
replies	• *Reply contains*: the text to match in the reply message • *Workflow to run*: the workflow to run if the text matches
Add workflow replies	Add more workflow reply conditions

Parameters created

Parameter	Type	Description
[Activity Name].Notification Record	Record	The record of the notification created by the activity

- If a person replies, the reply is linked to the latest message sent to that person
- Mobile number formats for Australian numbers must be in the format of 04 or +614